

INNTECS GENERAL TERMS AND CONDITIONS OF DELIVERY

§ 1 GENERAL PROVISIONS

The following terms and conditions constitute an integral part of the offer and contract for the sale of goods by InnTECS Dobiesław Zalewski, hereinafter referred to as InnTECS.

The Ordering Party's personal data may be entered into the InnTECS database and may be used for further processing. The information collected in InnTECS' collections is particularly protected and secured against unauthorized access. The data is used solely for the sale of InnTECS products and services and is used in joint marketing activities, such as providing information about products, promotions and services, also in cooperation with other business entities. Please send all correspondence related to the processing of personal data to the InnTECS company address.

§ 2 OPENING AN ORDERING ACCOUNT ON THE FIRST ORDER

Legal persons - commercial law companies registered in the National Court Register and state-owned enterprises: The Ordering Party sends the order electronically, via the Internet, by post, providing the invoice and delivery address, telephone number, e-mail address, website, KRS number and NIP number. Acceptance and opening of the Ordering Party's account will take place within 24 hours.

Natural persons - private persons, persons registered in CEIDG: The Ordering Party sends the order electronically, via the Internet, by post, providing the invoice and delivery address, telephone number, e-mail address, website, REGON number and NIP number. The orderer pays, unless otherwise agreed, 100% of the order value before delivery.

§ 3 SUBJECT OF THE AGREEMENT, CONCLUSION AND PERFORMANCE OF THE CONTRACT

InnTECS offers do not constitute an obligation to conclude a sales contract. Oral agreements and commitments without written confirmation are invalid.

Technical information contained in offers, catalogues, brochures, explanations or other publication materials should be treated as approximate. The photos may differ from the appearance of the products currently on sale.

InnTECS is committed to continuous improvement of the products and services it sells, therefore specifications and specifications are subject to change without notice. We recommend you download the latest drawing from the website or contact our customer service team.

The order is treated as binding upon confirmation of the order by InnTECS or upon delivery of the subject of the contract to the Ordering Party.

Catalogues, brochures, other publication materials and the content of the website are the property of InnTECS and constitute its copyright, protected by the Copyright Act and related rights.

InnTECS can provide certifications such as C, DFARS, RoHS, MIL-SPEC and PPAP.

The request for certificates must be mentioned in the order. Additional fees may apply.

§ 4 PRICES AND PAYMENT TERMS

Except for other arrangements, prices apply according to the current website information, catalog or prospectus valid on the date of order. InnTECS reserves the right to change the prices of the subject of the contract. Any printing errors entitle InnTECS to make price adjustments. Quantity and value discounts granted do not add up. InnTECS prices are understood as unit prices without VAT. In Poland, the ordered subject of the contract together with the packaging is delivered

to the customer's gate for fee. Orders less than EUR 50 net will be processed with a nominal small order fee of EUR 10.00 + VAT.

The exceptions are dedicated deliveries outside Poland and shipments of heavy goods with a unit weight exceeding 30 kg, to which the currently applicable price list or individual arrangements apply. The costs of unloading and transport within the plant are borne by the Ordering Party.

Unless otherwise agreed, payment for the subject of the contract must be made by cash on delivery or by transfer to the indicated InnTECS account within 14 days from the date of invoice issuance. The payment date is the date when the full amount is credited to the InnTECS account.

In the event of failure to pay for earlier deliveries, InnTECS is entitled to make all issued invoices immediately payable, and subsequent deliveries of the ordered subject of the contract will be made in 100% prepayment or cash on delivery.

§ 5 ORDER COMPLETION DEADLINE

The order completion date is binding in the event of written arrangements.

Partial order fulfillment is allowed.

The order for the subject of the contract for warehouse goods is generally completed within 14 business days.

In the event of unpaid payments by the ordering party for previous shipments, the deadline for completing subsequent orders is invalid.

Force majeure (strikes, floods, fire, other natural disasters) excludes the parties' liability for the performance of the contract in part or in whole and any claims in this respect will not be accepted.

§ 6 TAKING RESPONSIBILITY FOR SUBJECT OF THE AGREEMENT – SHIPPING

Shipment of the subject of the contract is generally carried out at the risk of the Ordering Party. When the transport responsibility is transferred to the carrier, and at the latest when it leaves the InnTECS warehouse, the risk passes to the Ordering Party.

If the Ordering Party fails to collect the subject of the contract under its transport responsibility, the risk passes to the Ordering Party at the moment of notifying it about the readiness of the goods for collection.

The Ordering Party is obliged to accept the subject of the contract with documented deficiencies and transport damage. The InnTECS warranty remains valid.

The orderer is obliged to obtain written confirmation from the carrier in the event of any shortages or damage upon delivery.

§ 7 OWNERSHIP

The ordering party acquires the ownership right to the subject of the contract on the date of payment of the full value of the subject of the contract. This also applies in cases of incorporation and installation of the subject of the contract and also in the case of pledge or seizure of the subject of the contract.

In the event of seizure or pledge of the subject of the contract, the Ordering Party is obliged to immediately notify InnTECS about the situation.

In the event of breach of contract, and in particular failure to pay for the subject matter of the contract, InnTECS has the right to take back the subject matter of the contract, which does not constitute withdrawal. InnTECS withdraws from the sales contract, unless an appropriate written waiver has been made.

In the event of receipt of the subject of the contract in accordance with § 7, the Ordering Party is obliged to provide complete inventory documentation of the subject of the contract.

Until the delivery of the subject of the contract or each part in the case of successive deliveries is received, The ordering party bears full responsibility for damage, loss or decrease in value.

§ 8 GUARANTEE

InnTECS provides a 12-month warranty on the subject of the contract from the date of sale. The warranty is valid in Poland.

The ordering party is obliged to immediately report in writing to InnTECS any defects and deficiencies in the subject of the contract discovered during the warranty period.

Defects and deficiencies disclosed during the warranty period with their confirmed validity will be removed free of charge by InnTECS.

Any other claims of the Ordering Party are excluded, in particular for lost profits, claims for damage to the Ordering Party's property, claims for transport damage, etc.

InnTECS is at the Ordering Party's disposal in terms of knowledge, information and advice regarding the use of the subject of the contract. This applies, however, in the case of separate commercial arrangements.

§ 9 TERMINATION OF THE CONTRACT, CONTRACTUAL PENALTIES

We reserve the right to withdraw from the contract by the Ordering Party for reasons beyond the control of InnTECS the right to charge contractual penalties in the amount of 5% of the value of the subject of the contract, as well as compensation pursuant to Art. 361 of the Civil Code, however, prepayments are treated as payment towards the compensation in question.

§ 10 RETURN OF THE SUBJECT OF THE AGREEMENT

The ordering party has the right to return the subject of the contract no later than within 14 days from the date of shipment.

Returns are processed by our customer service team using the contract item return authorization form.

The subject of the contract is returned in a new, intact and unused condition and in the original packaging.

The method of return shipment must be agreed with InnTECS.

InnTECS reserves the right to charge handling costs for the refund in the amount of 5% of the value of the subject of the contract. These costs are borne by the Ordering Party.

Any returns without the consent of InnTECS will not be accepted.

§ 11 SPECIAL ORDERS

In the case of special orders for products not included in the current InnTECS offer, a separate commercial agreement applies.

The ordering party is not entitled to return products ordered specifically.

§ 12 FINAL PROVISIONS

Any deviations from the above InnTECS General Terms and Conditions of Delivery must be made in writing.

In matters not regulated by these provisions, the provisions of the Civil Code shall apply.

The above InnTECS General Terms and Conditions of Delivery are deemed to be known and accepted by the Ordering Party with each order.